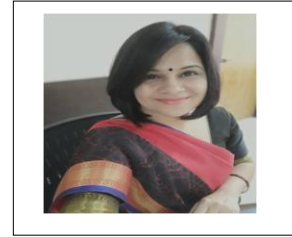


Dr. Karabi Goswami

Phd, MBA Finance(Tezpur Central University, Assam) B.Com (Accountancy)



Correspondence Address

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Professional Summary (Years of Experience: 15 years)

- Currently working as Assistant Professor, Assam Institute of Management. Areas of Specialization include Insurance, Banking, Financial Management, Project Management, Accountancy, Communication and Soft Skills
- Served Max Newyork Life Insurance Company Ltd, Guwahati, as Assistant Manager, Operations from 2006 to 2009.
- Served Max Newyork Life Insurance Company Ltd, Guwahati, as Agency Coordinator from 2005 to 2006.
- Served Tata AIG Life Insurance Company Ltd as Customer Service Executive from 2003-2005

Educational Qualification:

- Completed PhD on the Topic “Consumer Behaviour towards Life Insurance products” in the year 2018 from the Department of Commerce, Gauhati University.
- Completed MBA in Finance (Major) and Marketing (Minor) with 1st Class marks from the Department of Business Administration, Tezpur Central University, Napaam, Assam in the year 2003.
- Graduate in Commerce(B.Com) with Accountancy(Major) securing 1st Class marks from Gauhati Commerce College, Gauhati University in the year 2000.
- Passed Senior Secondary examinations (Commerce) in the Year 1997 with 1st Class marks under Assam Higher Secondary Education Council.
- Passed High School Leaving Certificate Examinations in the Year 1995 with 1st Class marks from St. Mary’s English High School, Guwahati, under Secondary Education Board of Assam.

Certificate Courses completed:

MOOCS

- Successfully completed a course of study “Finance for Everyone: Smart Tools for decision-making” in the year 2020. This course is offered by MichiganX an online initiative of the University of Michigan.

Programmes Attended:

- Successfully completed a Ten day online faculty development program on “Crafting Qualitative research : How can we study the world as it is lived?” (An international web lecture series on Qualitative research) organized by the University of Science and Technology, Meghalaya from 15th to 24th July 2020.
- Participated in the PPP capacity Building Training Programme for officials of the Government of Assam from 7th to 11th May 2018. The programme was conducted by IIM Ahmedabad.
- Participated in the Training of Trainers programme on “Innovations in Training: Excellence in Professional Performance” organized by Assam Administrative Staff College , Guwahati in collaboration with GIZ, India from 3rd to 6th May, 2016.
- Participated in the IRMA Impact Evaluation Summer School – a Training programme to build research capacity in Impact Evaluation conducted at IRMA, Gujarat, India during 18th -23rd May 2015.
- Successfully completed the faculty development programme on “Contemporary and Modern Approaches of Teaching Methods for Management Students” from 4th -16th June 2012. The programme was organized by Gyan Sagar Foundation Group of Institutions , Guwahati
- Successfully completed the “Direct Trainer Course” at Assam Administrative Staff College from 9th -13th November, 2009
- Attended the Internal Auditor training of ISO 9000 , conducted by the Productivity Management Group, Mumbai in the year 2008
- Attended training programmes on Generative Team Building, Frontline Leadership, Front End Services Training (FEST), Six Sigma (Yellow Belt) Training, Effective Executive and many more during the period 2003-2009

Additional Professional Activities:

PROJECTS & CONSULTANCY:

- Consultant and Project Coordinator for the Training Needs Analysis project assigned to Assam Institute of Management by the Postal Training Centre, Guwahati, India Post. The project commenced and was duly submitted to the concerned authorities in the year 2019.
- Winners of the Macro Research Proposals for the year 2018-19. The proposal was jointly submitted by Dr. Karabi Goswami and Dr. Shazeed Ahmed. The project was duly completed and submitted to the concerned authorities.
- Post Evaluation Study of CAPART sponsored project executed by Eight Brothers Social Welfare Society , Tezpur in the year 2011.

- Pre Funding evaluation of project submitted to CAPART by “SWABALAMBI” Society for Rehabilitation and Training of persons with Multiple Disabilities- Silpukhuri in the Year 2009.

RESEARCH AND PUBLICATIONS:

- i. Presented a paper titled “Assessing Service quality gaps with focus on the services offered by India Post using SERVQUAL dimensions” at the Third National Conference on Management in the current scenario: Trends Issues and Challenges” organized by Assam Institute of Management on 29th and 30th November 2019. The paper as jointly written by Dr. Karabi Goswami; Nandini Borah and Dr. Mukulesh Barua.
- ii. “Life insurance: A theoretical perspective on the issues and challenges in this sector” an article contributed in the book “ Selected articles on Commerce Education and Research” edited by Prof. B Mali. ISBN 978-93-87035-50-8 published in November 2019.
- iii. Presented a Paper titled “Gold ETFs in India- a Comparative Analysis of the performance of select Companies” at the National Conference on “Management in the Current Scenario: trends issues and challenges” organized by Assam Institute of management Guwahati on 16th -17th March, 2018.
- ii. Published a paper titled “Education through ODL Mode: An analytical study of students and their perceptions” in the Conference Volume of selected papers of the International Conference on developmental interventions and Open Learning for empowering and transforming society organized by KKHSOU, Guwahati , on 16th -17th December 2017
- iii. Published a Paper titled “Financial Inclusion- The journey so far with focus on the life insurance business in the State of Assam” in the Edited book titled "Emerging Trends in Business & Economic Development in India with reference to North Eastern Region' Vol-1'(Finance and Economics) of the National Seminar held in May,2017at University of Science & Technology, Meghalaya.
- iv. Published a paper titled “Service Delivery and Consumer Satisfaction-A Study With Regard To Life Insurance Products” in the International Journal of Exclusive Global Research in the Volume 1 Issue No.08(August) 2016
- v. Published a paper titled “Pre Purchase behavior of consumers of Life Insurance products: An empirical study” in the International Journal of Research in Commerce, Economics & Management in the Volume 5 (2015), Issue No.08 (August) bearing ISSN 2231-4245.

DEVELOPMENT OF ACADEMIC CONTENT:

- i. Content writer for the study material on “Management of Financial Services”

(Units 1-15) for Masters in Business administration of Krishna Kanta Handiqui State Open University. The material was published in July 2018 bearing ISBN: 978-93-87940-73-4

- ii. Content writer for the study material on “Accounting for Managers” (Units 12-15) for Masters in Business administration of Krishna Kanta Handiqui State Open University. The material was published in July 2017 bearing ISBN: 978-81-934003-6-4.

MANAGEMENT DEVELOPMENT PROGRAMMES:

- Associated with the Staff development programmes for employees of Assam Secretariat, Honorable Guwahati High Court, Postal department, IOCL, Bongaigaon Refinery, Geological Survey of India, Indian bank, NERAMAC and also conducted sessions on Finance for Gauhati Management Association.
- Associated with the Assam Administrative Staff College as a Trainer, for various developmental training programmes since 2016 onwards.

OTHER ACTIVITIES:

- **Panel Member in various interview boards:** Have been a panel member in interview panel for recruitment of people for various Government projects of National Health Mission, DITEC, B. Barooah Cancer Hospitals, ASEB and many more.
- **Summer Placement and Project Coordinator:** Is actively involved in the summer placement of the management students in various government, non government and corporate of repute since 2012.
- **Batch Coordinator:** Has been acting as the student coordinator for the first year management students since 2012. Responsible for handling all student related issues and grievances at the institute. Also responsible for organizing various student events like Saraswati Puja, Freshers , Cultural Night etc at the institute.

Personal Details:

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|-------------------|-----------------------------|
| • Father's Name: | Late Dr. Kamaleswar Goswami |
| • Mother's name: | Kanika Goswami |
| • Husband's Name: | Utpal Goswami |
| • Date of Birth: | 7th June 1978 |
| • Sex: | Female |
| • Nationality: | Indian |

Signature

